

Green Wood Parks - Coronavirus Park Rules

Welcome back. Please follow these rules to help keep our customers and staff safe:

- **Please DO NOT come to the park if you are feeling unwell with covid-19 symptoms.** If you develop covid-19 symptoms whilst on the park, you MUST leave immediately to self-isolate at home, and inform the park management by telephone that you have had covid-19 symptoms whilst on the park. It will be helpful if you could also keep a record of who you have had meaningful interactions with on the park. We can initially warn them that you have developed covid-19 symptoms, and if you subsequently test positive for covid-19, the Track and Trace team will want this information.
- For the Track and Trace team, we must have up to date contact numbers for all caravan owners. If your contact details have changed from what you confirmed on your Site License Application form in October, you MUST notify us immediately in writing.
- Please do not come to the park if your area of the country is in local lockdown.
- Please continue to maintain social distancing measures on the park and remember guidance for frequent hand washing. For all interaction with our staff, we would ask you to continue using the **2m rule** for distancing.
- To encourage a safe and controlled initial opening of our parks, only caravan owners and their households should be coming to the park. We are not allowing other visitors (like friends and other family) access to the park initially, apart from 3rd party contractors to do maintenance work. If caravan owners need contractors to come on the park to do work on or around their caravans, they will need to notify the Park Manager in advance with times and contact details. We also are not allowing subletting of caravans for the moment. Assuming we have a safe opening, we will review the visitor rule shortly. When visitors do start coming, we will need to know their contact details and visit times, for the Track and Trace team records.
- Caravan owners should continue to follow government guidelines with respect to their interaction with other owners on the park. Indoor gatherings are limited to members of any two households; while outdoor gatherings are limited to members of any two households, or a group of at most six people from any number of households.
- Caravan owners with children MUST supervise them at all times on the park, to ensure they follow social distancing guidelines.
- Currently we are not opening shared facilities like the toilet & shower blocks, or laundry rooms. We will review opening these at a later date.
- Whilst we will endeavour to provide hand sanitiser on the park where necessary, please do bring your own supplies of essential cleaning items and PPE to stay safe, like masks, gloves, soap, hand sanitiser and disinfectant.
- Please do remember to flush through water systems when you use the caravan for the first time for 5-10 minutes, including all taps and shower heads, to clear out stagnant water. Flush all toilets twice and if you have a dishwasher, please put it on an empty run at high temperature.
- Finally, PLEASE do remember to stay alert and safe at all times. The countries which are beating this infection best are the ones where everyone remembers to follow medical advice for staying safe.